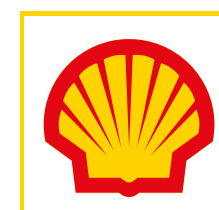


Fraud Matters United States



Research commissioned on behalf of Shell to uncover the commercial vehicle industry's views on fuel-related fraud

1) U.S. fleet managers believe fuel-related fraud is a serious issue and recognize that tightening their practices could create major savings. Fleet drivers agree

2) And both consider fuel for personal use to be the most costly and frequent activity

U.S. Fleet managers



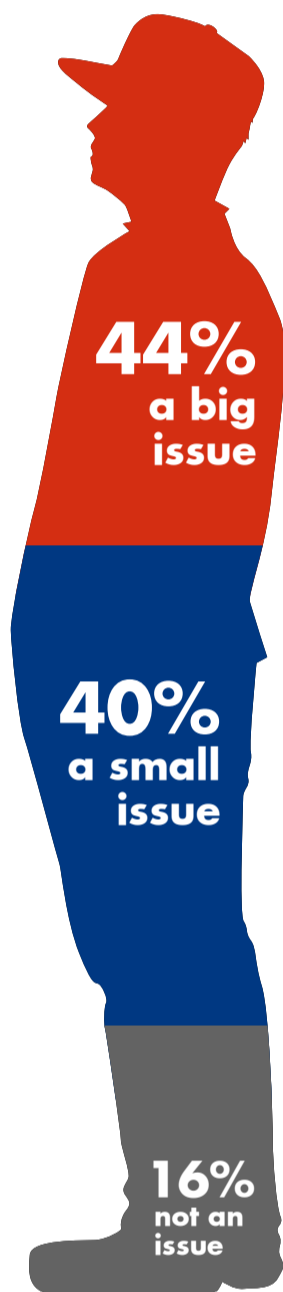
say **32%** of managers



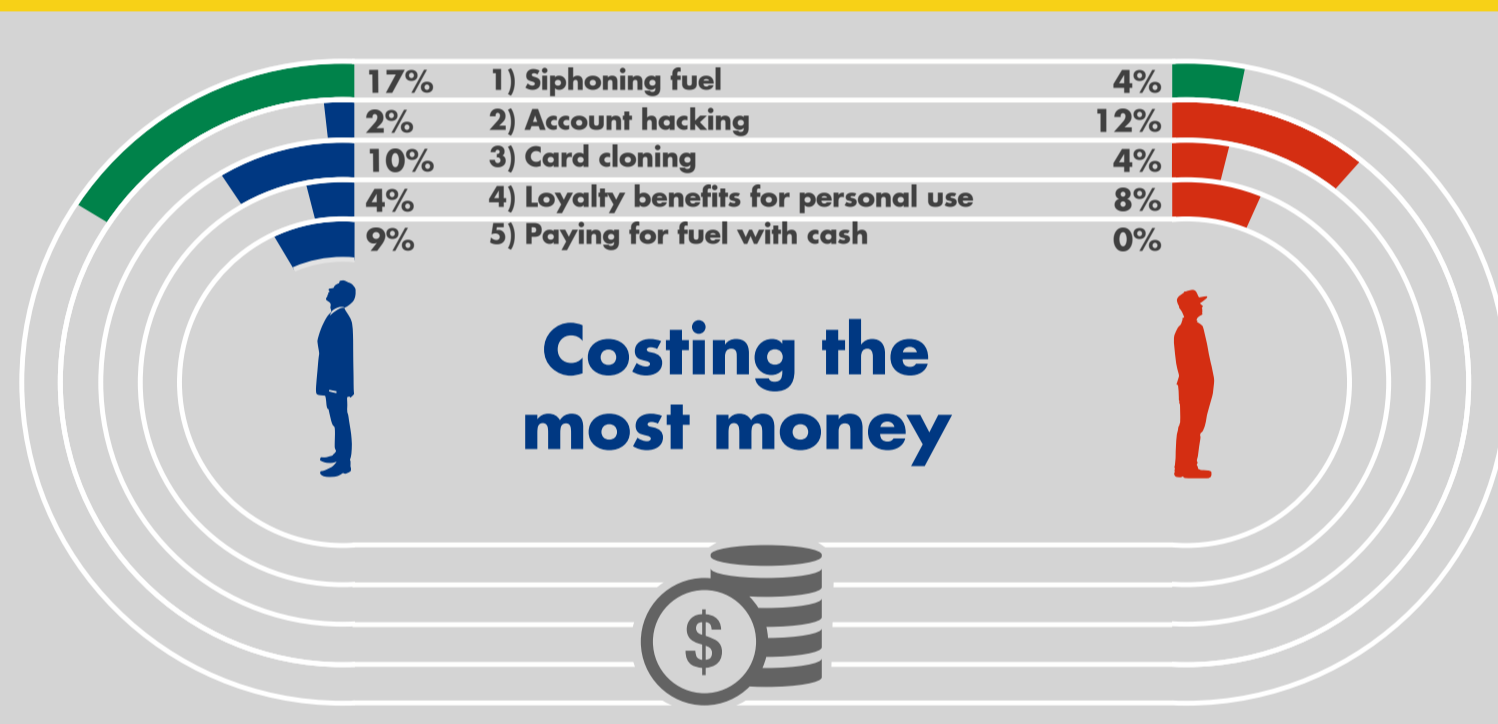
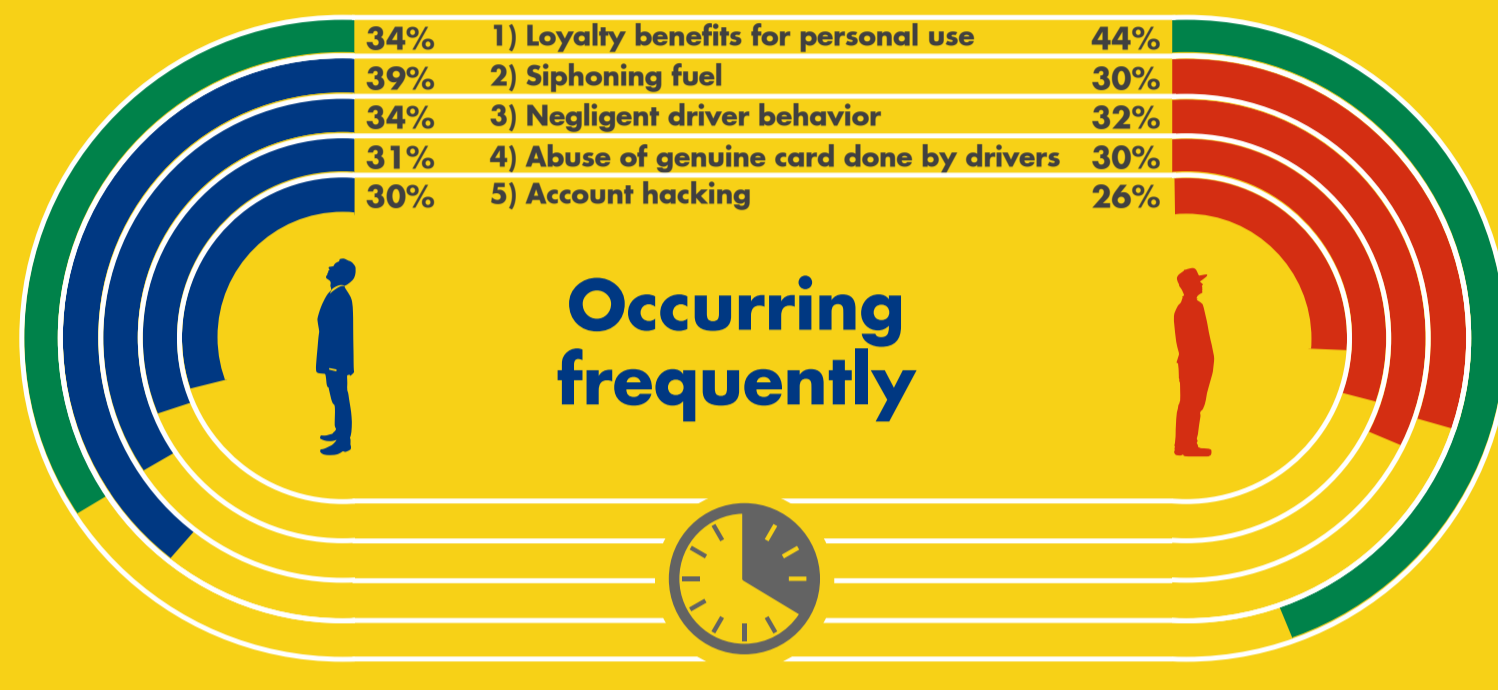
say **57%** of managers



U.S. Fleet drivers



2 in 5 have seen another driver act fraudulently

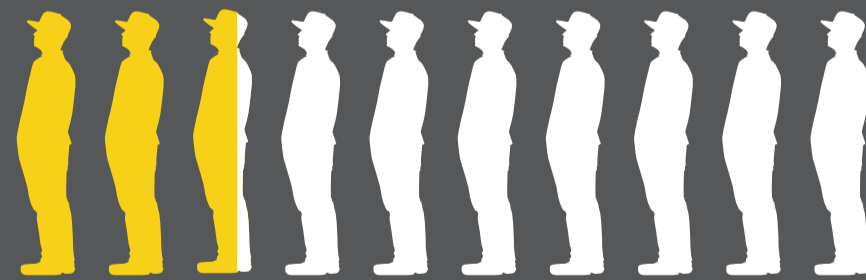


3) Education has an important role to play



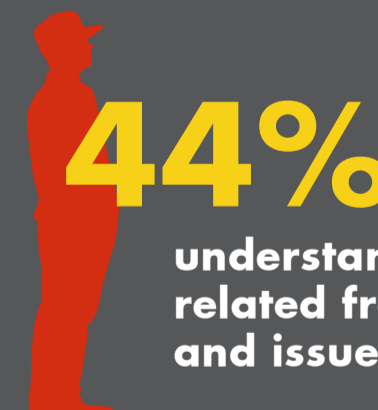
Say **31%** of fleet managers

4) But unfortunately few are able to provide training due to a lack of time and money



27% of fleet managers run training courses for their drivers

5) So the latest information doesn't make its way from the office to the drivers



6) How can Shell help you combat fraud?



Pin protected cards which allow secure transactions



Dedicated team of security experts constantly reviewing transactions



24/7 real-time fraud alerts, card blocking, secure invoicing